

# Considerate Constructors Scheme

## Monitor's Site Report



<b>Project name</b>	The Brickworks		
<b>Contractor name</b>	Eric Wright Construction Ltd		
<b>Onsite contact(s)</b>	John Hartnett		
<b>Site ID number</b>	87693	<b>Visit no.</b>	1
		<b>Visit date</b>	17/07/2015

### Site description, context and location

The project is for the construction of two new student accommodation blocks on the site of a former brickworks. The site is among a cluster of small businesses and is opposite private residential apartments and close to a retail park. Access to the site is via side roads off a main road leading into York city centre. Four months into a 14 month contract, the steel frames are complete and work on the concrete floor slabs is in progress.

Checklist section	Category score		Score descriptor
1. Care about <b>Appearance</b>	8	/10	<b>1</b> Gross Failure <b>2</b> Failure <b>3</b> Major non compliance <b>4</b> Minor non compliance <b>5</b> Compliance <b>6</b> Good <b>7</b> Very Good <b>8</b> Excellent <b>9</b> Exceptional <b>10</b> Innovative
2. Respect the <b>Community</b>	9	/10	
3. Protect the <b>Environment</b>	8	/10	
4. Secure everyone's <b>Safety</b>	8	/10	
5. Value their <b>Workforce</b>	9	/10	
<b>Total score</b>	<b>42</b>	<b>/50</b>	

*For more information on score descriptors, see 'Site Scoring Explained' or visit [www.ccscheme.org.uk](http://www.ccscheme.org.uk)*

### Executive summary

The external impression of the site is excellent with well-maintained hoarding, fencing and signage. Within the site, the work areas and circulation routes are tidy and well organised and overall the appearance is of a very professionally run operation.

There is excellent local community engagement and the commitment of the business to support a wide ranging CSR agenda deserves recognition hence the exceptional score in this category.

The environmental and ecological impacts, though limited are well managed and the performance reporting is excellent in promoting environmental awareness and achievements.

The safety management systems are effectively deployed into the site operations where there is an excellent safety record to date and a positive approach to driving improvement.

Welfare facilities are of an excellent standard and the dual canteen facility and investment in the secure battery charging facilities illustrate the value placed by the business on the welfare of the workforce and is deserving of recognition, hence raising the score in this category.

Overall a very impressive site with high standards achieved across all aspects of the CCS agenda and a commendable result for the team. My thanks are extended to the managers positive approach to the visit.

### Innovative activities

1. Appearance	
2. Community	
3. Environment	
4. Safety	
5. Workforce	

*While an innovative activity is required to achieve a score of 10 in any section, such activities will be recorded regardless of score. When recorded on a visit where a score of 10 has not been achieved, the activity may count towards achieving a 10 score on subsequent visits. An innovative activity will only count once towards a 10 score unless it is further developed and improved. See 'Site Scoring Explained' for further details.*

<b>Monitor name</b>	Robert Fitzsimmons
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## Monitor's Site Report - Detailed summary of findings



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<b>1. Care about Appearance</b>	<b>8</b>	<b>/10</b>
<p>The compound area and fencing along the site frontages are well constructed with a mix of timber hoardings and fencing. The access routes are generally clean and free from debris and obstructions. There is good visitor access to the site office and the cabins are well laid out on level hard standing in freshly painted corporate colours and the overall appearance presents an excellent image. Within the site the work areas appeared tidy and well organised. The site compound, access routes and work areas are inspected daily against a checklist and maintained by a general labourer, including litter picking. The site team wear branded hi-viz vests and the workforce are encouraged to contribute to good housekeeping through the induction and tool box talks. A smoking shelter is provided in a discrete location. There is good signage and notices to promote the Company brand and overall, the general impression is of a highly organised well run site.</p>		
<b>2. Respect the Community</b>	<b>9</b>	<b>/10</b>
<p>Prior to work commencing on site, letters were circulated to the local neighbours including company contact and CCS registration details. Progress updates are being provided as the work progresses. Site hours and delivery times are restricted and routes and off-loading arrangements are notified to suppliers in advance, and deliveries are all processed within the site. The site workforce and suppliers are predominantly local and good relationships are maintained with the neighbouring businesses. Registration with the scheme is covered in the site induction and the CCS posters and banner are prominently displayed with contact information posted. Operative conduct and behaviour is covered in the induction and visitors are met and escorted by the gateman on arrival. No radios are permitted, cameras are only to be used facing into the site and phones must be used outside of the active work areas. Compliments and complaints are captured in a register and just one complaint has been noted which was due to a batching plant breakdown and closed out. The Company shareholding is 49% owned by a Charitable Trust and has strong has a strong sense of community at its core, supporting a range of charitable causes and fundraising events. The business provides very good support in assisting the site in meeting the requirements of the code and tracks performance and trends. The site is looking to engage with the local primary school in a safe play campaign and works with the York Volunteer Group to leave a positive impression of the industry.</p>		
<b>3. Protect the Environment</b>	<b>8</b>	<b>/10</b>
<p>The environmental policy is displayed on the site notice board and a site specific environmental management plan is in place. Environmental matters are covered in the induction for the workforce and in the supplier procurement process. Site waste management includes on-site and off-site segregation for re-cycling. Noise levels are monitored monthly and an acoustic curtain has been erected to shield slab pouring and finishing works. Pour sizes have also been reduced to reduce the risk of finishing work continuing out of hours. Fuel is stored in a bunded tank and spill kits are available on site. Environmental awareness training is provided for all EWC staff and the business has ISO 14001 and Carbon Saver Gold accreditations. Off-site construction includes pre-cast stairs and bathroom pods to reduce site generated waste and environmental performance results are posted in the welfare facilities and external noticeboards. The use of energy and water is monitored against targets set by the business and reduced by a number of measures including PIR controlled lighting and push taps though <b>there is currently no rainwater harvesting</b>. Energy consumption is monitored and travel information is collected to measure and report the carbon footprint.</p>		
<b>4. Secure everyone's Safety</b>	<b>8</b>	<b>/10</b>
<p>Robust site safety management systems are in place and there are daily checks carried out plus weekly audits by the site manager and fortnightly audits the EWC H&amp;S Manager. There are good first aid provisions and emergency procedure notices posted. The compound and site perimeter are secure and there is a signing in / out station and a stock of PPE kept for visitors. There is a traffic management plan in place with detailed information provided to suppliers prior to dispatching deliveries and good safety signage. Vehicle movements are all banksman controlled and materials are off-loaded within the site enclosure. Health and Safety is covered in the induction including accident and incident reporting and improvement through the Positive Intervention Scheme, tool box talks and safety alerts generated centrally from site feedback across the business. Emergency procedures are in place, including fire drills, rescue plans and visitor medical details are requested. The hazard board, safety bulletins and daily briefings provide information on current hazards. Attitudes and behaviour are covered in the induction and a voucher based incentive scheme rewards examples of positive behaviours. Drugs and alcohol awareness are also covered in the induction for the workforce and access to testing is available to the site team on request.</p>		
<b>5. Value their Workforce</b>	<b>9</b>	<b>/10</b>
<p>Equality and fair treatment are covered in the induction and emphasised in posters in the welfare facilities. Job specific training is provided for Company employees against a training matrix. Basic awareness training is also provided to the subcontractor workforce and the self-employed to meet the changing needs of the site as the work progresses. Occupational health is covered in the induction and health/ medication information and emergency contact details are collected. There are clean, well maintained welfare facilities include M/F toilets, changing / drying room with secure storage and dual canteen facilities with TV and a 'quite' alternative. A secure battery charging facility is also provided. All the workforce hold CSCS cards and records are kept along with skill card details. The Company provides management training opportunities and encourages apprenticeship schemes in key trades through sub-contractors and actively recruits from the long-term unemployed where possible. The company provides access to an 'in-house' GP for staff and provides occupational health information through the NHS4 life scheme. The management team show a supportive attitude towards the workforce and operate an open door policy.</p>		
<b>Overall score</b>	<b>42</b>	<b>/50</b>

*The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.*